



Everybody Plays Program



Affordability Options

Making Healthier Generations More Accessible

www.vivo.ca



How It Works

We all benefit from physical activity and social connection, regardless of age, ability or background. At Vivo, we're working hard to remove barriers to people moving and connecting more. Our Everybody Plays Program makes healthy living more affordable by reducing the cost of membership for Calgarians on a tight budget.

Accessing the Everybody Plays Program is as easy as 1, 2, 3!

1. Obtain a Fair Entry Card through the City of Calgary.

Vivo is not part of this process. We have no influence over Fair Entry decisions so please contact the City of Calgary directly. You can:

- a. Apply online at www.calgary.ca
- b. Call 3-1-1
- c. Email FairEntry@calgary.ca

They will ask you to provide some ID and proof of income.

2. Once you are approved, bring your Fair Entry Card to Vivo.

Show your Fair Entry Card and receive 50% off the cost of an annual pre-paid membership or 30-Day membership. You'll be asked to provide some identification and to add a credit card to set up your account. We can take your photo and set you up for your membership on the spot.

3. Play your way at Vivo!

Explore what healthy means to you! Remember to maintain your Fair Entry status by reapplying every year.

Frequently Asked Questions

Q: How do I access the Everybody Plays Program?

A: To be eligible, simply obtain a City of Calgary Fair Entry card. The card entitles you to receive a receive 50% off your Annual pre-paid membership or 30-Day membership at Vivo.

Q: What does an Everybody Plays Membership get me access to?

A: These memberships are eligible for all the benefits associated with a typical Vivo membership like advanced registration, program discounts, drop-in classes and access to our pools, Indoor Park, gymnasiums, fitness studios, ice rinks and more. Unfortunately, promotional membership pricing cannot be combined with Everybody Plays participation.

Q: I'm more interested in registered programs like swimming or skating lessons.

Does an Everybody Plays Membership help me with that?

A: Your Everybody Plays Membership helps you with advanced registration to registered programs and a 15% discount on registration fees. See the next page for some of the affordability options offered through our partners that may help with program fees.

Q: Do you rent gear like skates, helmets or goggles?

A: Not at this time, but great programs exist to help Calgarians on a budget access sports equipment. Check out the table on the next page.

Q: I have limited mobility. Is an Everybody Plays Membership still worth it for me?

A: Probably! Vivo was designed with accessibility in mind. Visit www.vivo.ca to learn about accessibility features. We have the basics like curb cuts and automated doors alongside universal washrooms, wetroom style showers, wide turning radiuses in washrooms, sauna and steam room, a wheelchair ramp into the pool, a water wheel chair, pool lift and more.

Q: What happens if I do not qualify for a City of Calgary Fair Entry Card?

A: To ensure our limited resources reach those who need it most, those with a valid Calgary Fair Entry Cards are prioritized for participation in Everybody Plays. Occasional exceptions may be made on a case-by-case basis. Email guestservices@vivo.ca to inquire.

Other Affordability Options

Program Category	Program Partner	Affordability Option	Step 1: Apply	Step 2: Your Process with Vivo
Preschool	Alberta Child Care Subsidy	Monthly program fee reduction	Apply online at Alberta Child Care Subsidy	Email your approval notice to preschool@vivo.ca . We will adjust the fees by the amount in your approval notice.
Children & Youths	Canadian Tire Jumpstart	Program fee assistance	Apply online at Canadian Tire Jumpstart	Pay full program fee up front. We will reimburse your account when Canadian Tire transfers the funds.
Children & Youths	KidSport Calgary	Program fee assistance up to \$500/child	Apply online at KidSport	Pay full program fee up front. We will reimburse your account when KidSport transfers the funds.
Children & Youths	Calgary Flames Sport Bank	Free sports equipment	Apply online at Calgary Flames	NA
All Ages	Easter Seals Access 2 Card	Free access for person supporting someone with a permanent disability.	Apply online at Easter Seals	When you visit Vivo with the individual with a disability, show your card for free access.

What You Can Do at Vivo



Strap on your skates and go for a glide on the ice in one of our two NHL-sized arenas.

Play your way in our first-of-its-kind indoor park! A perfect place to enjoy a stroll during the cold winter months!



Drop in for pickleball, basketball, ping pong or badminton in one of our three gymnasiums.

If you're feeling adventurous, you can try your hand at climbing on our climbing wall.



Enjoy a lakeside experience in our expanded Aquatic Centre.

You can enjoy a refreshing swim in our lap pool or play pool, or relax in the hot tub, steam room or sauna!



What You Can Do at Vivo



Build strong muscles in our new and expanded Fitness Centre.

Have fun pedaling your way to a healthy heart in our new, state of the art cycle studio!



Take a break to relax with a yoga class in our serene spa-like new yoga studio.

Use the free Wi-fi to do some studying in a sunny spot or catch up over coffee with a friend.



Plan a party or host a community meeting in one of our many flexible meeting spaces.

Or drop the kids off for active play and learning at our childminding area or licensed preschool.

(Additional fees may apply.)

